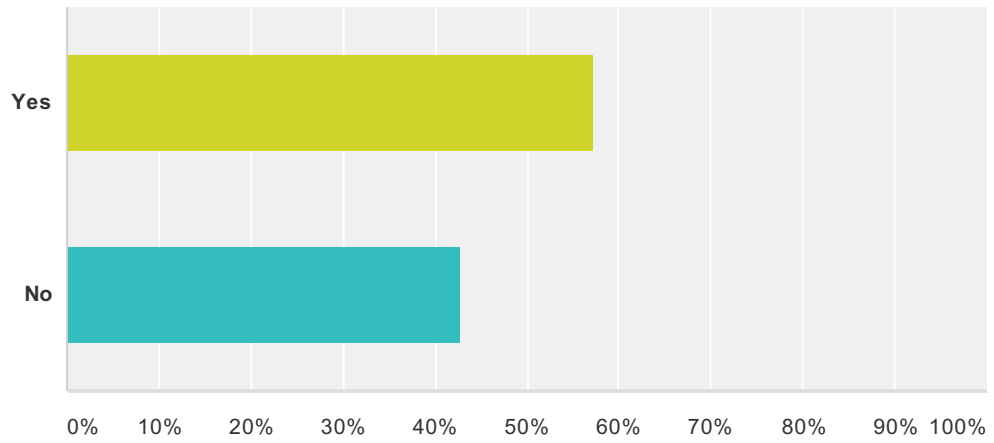


Q1 Does your firm use a learning management system?

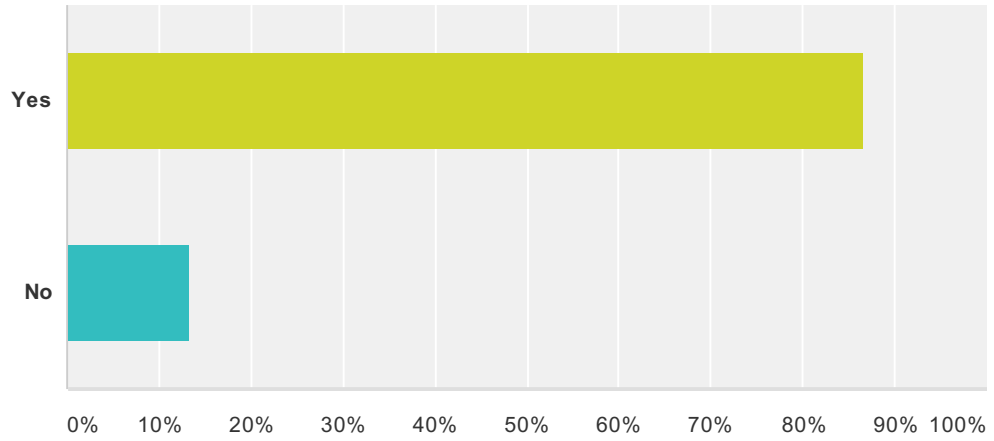
Answered: 35 Skipped: 0



Answer Choices	Responses	
Yes	57.14%	20
No	42.86%	15
Total		35

Q2 Has your firm considered using a learning management system?

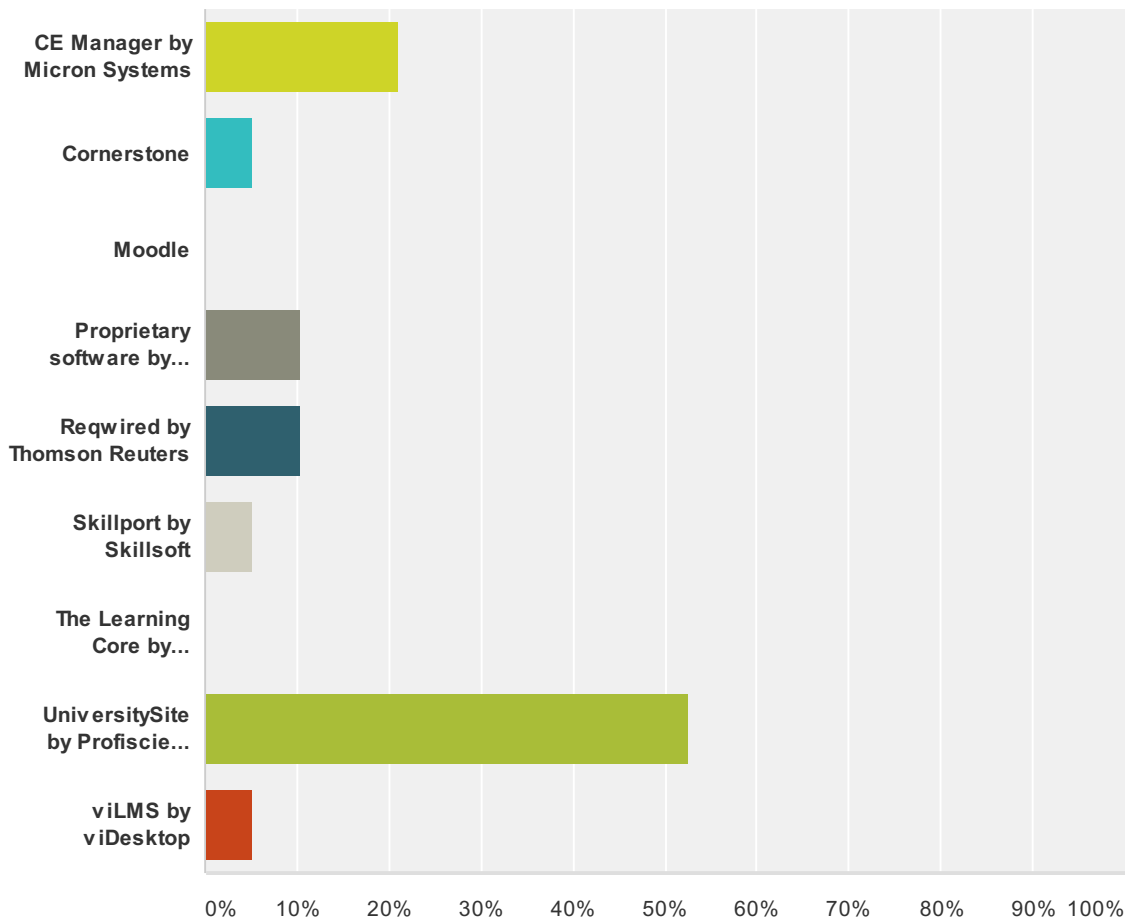
Answered: 15 Skipped: 20



Answer Choices	Responses	
Yes	86.67%	13
No	13.33%	2
Total		15

Q3 Select the learning management system(s) used at your firm:

Answered: 19 Skipped: 16



Answer Choices	Responses
CE Manager by Micron Systems	21.05% 4
Comerstone	5.26% 1
Moodle	0.00% 0
Proprietary software by your firm	10.53% 2
Reqwired by Thomson Reuters	10.53% 2
Skillport by Skillsoft	5.26% 1
The Learning Core by TutorPro	0.00% 0
UniversitySite by Profiscience Partners	52.63% 10
viLMS by viDesktop	5.26% 1
Total Respondents: 19	

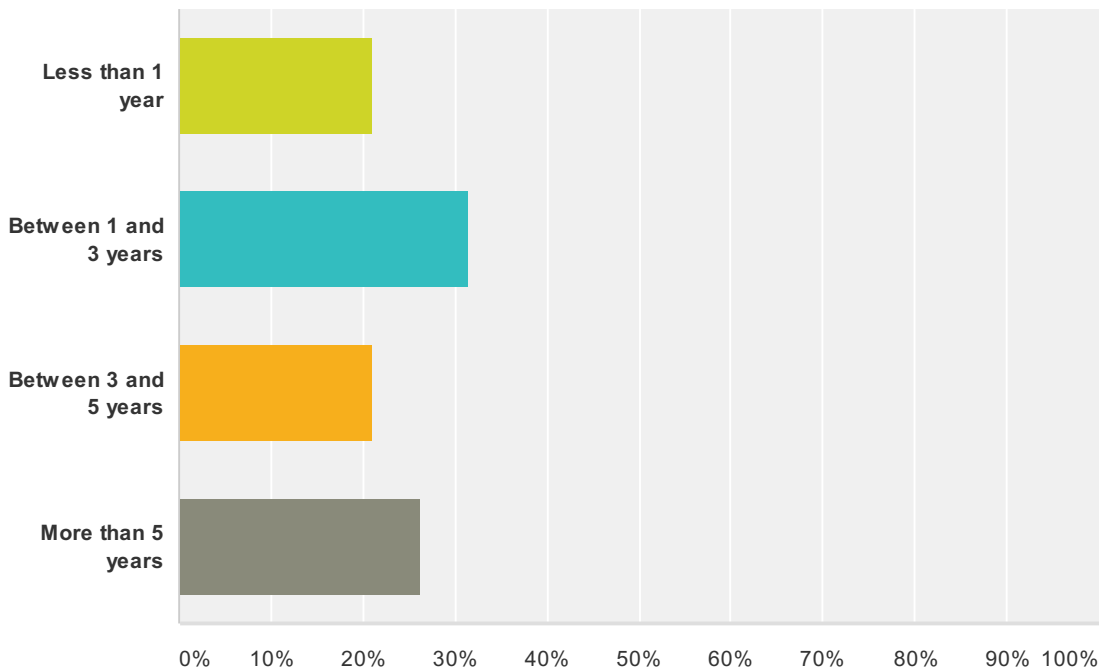
#	Other (please specify)	Date
1	LearnLive	4/10/2014 12:31 PM

PLTG April Pre-Meeting Survey

2	Hughes	4/9/2014 9:03 PM
3	CE Manager is used by Prof Dev only - Training uses Rapidtraining.com by Hughes	4/9/2014 5:09 PM
4	We are implementing this now	4/9/2014 4:29 PM

Q4 How long has your firm been using an LMS?

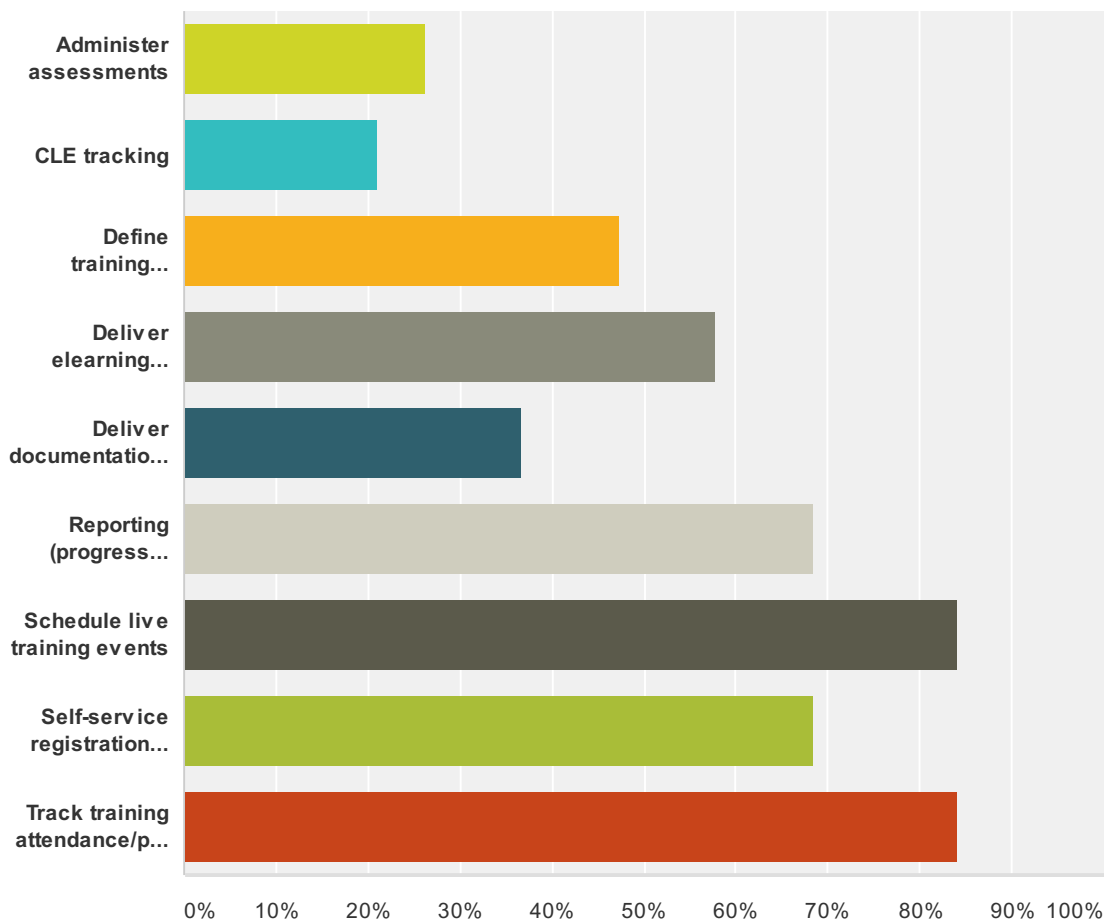
Answered: 19 Skipped: 16



Answer Choices	Responses	
Less than 1 year	21.05%	4
Between 1 and 3 years	31.58%	6
Between 3 and 5 years	21.05%	4
More than 5 years	26.32%	5
Total		19

Q5 Select all of the LMS functions used at your firm.

Answered: 19 Skipped: 16



Answer Choices	Responses
Administer assessments	26.32% 5
CLE tracking	21.05% 4
Define training goals/learning plans	47.37% 9
Deliver elearning videos/tutorials	57.89% 11
Deliver documentation (user guides, quick reference cards, etc.)	36.84% 7
Reporting (progress reports, instructor reports, event history, etc.)	68.42% 13
Schedule live training events	84.21% 16
Self-service registration for live training events	68.42% 13
Track training attendance/participation	84.21% 16
Total Respondents: 19	

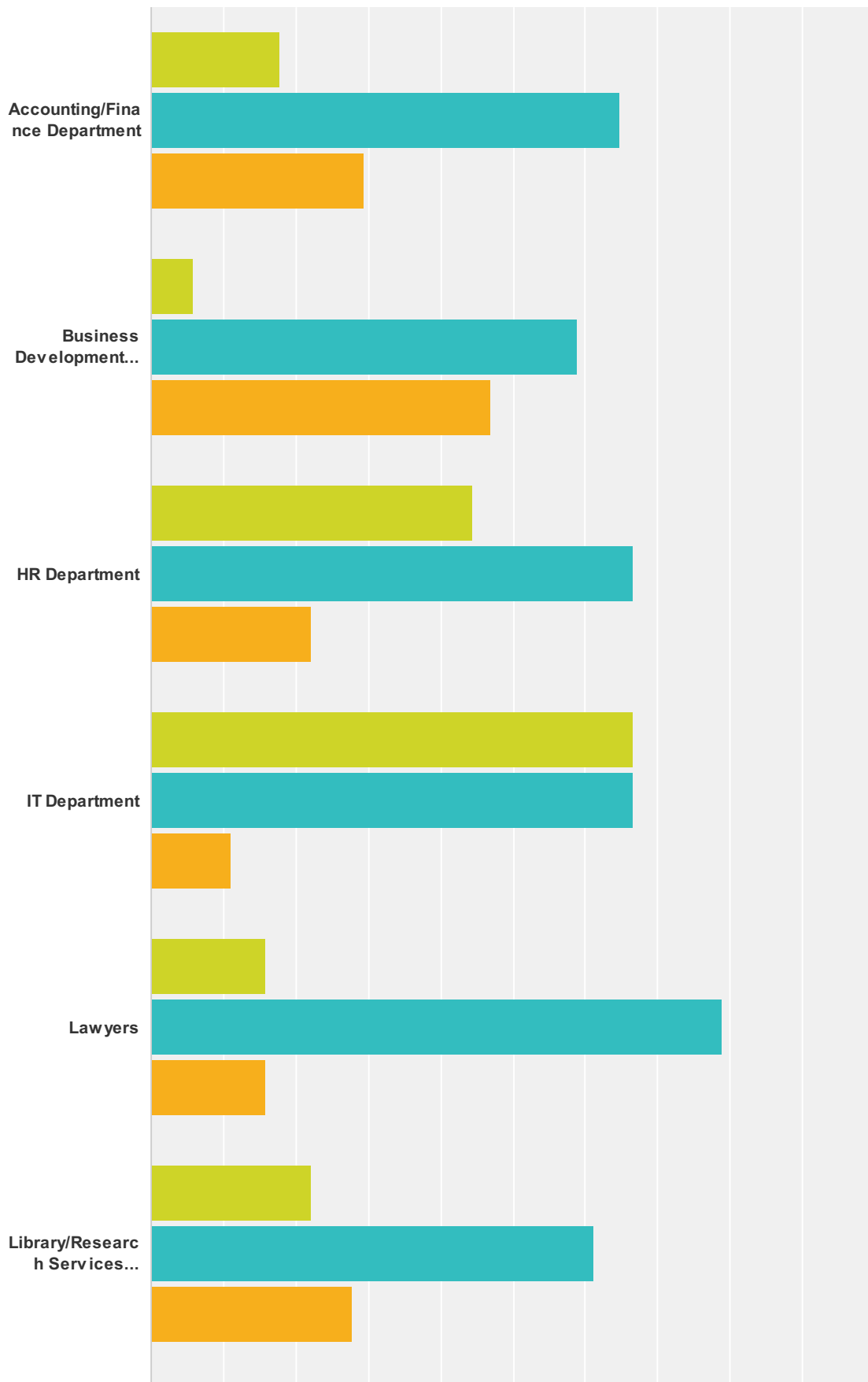
#	Other (please specify)	Date
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PLTG April Pre-Meeting Survey

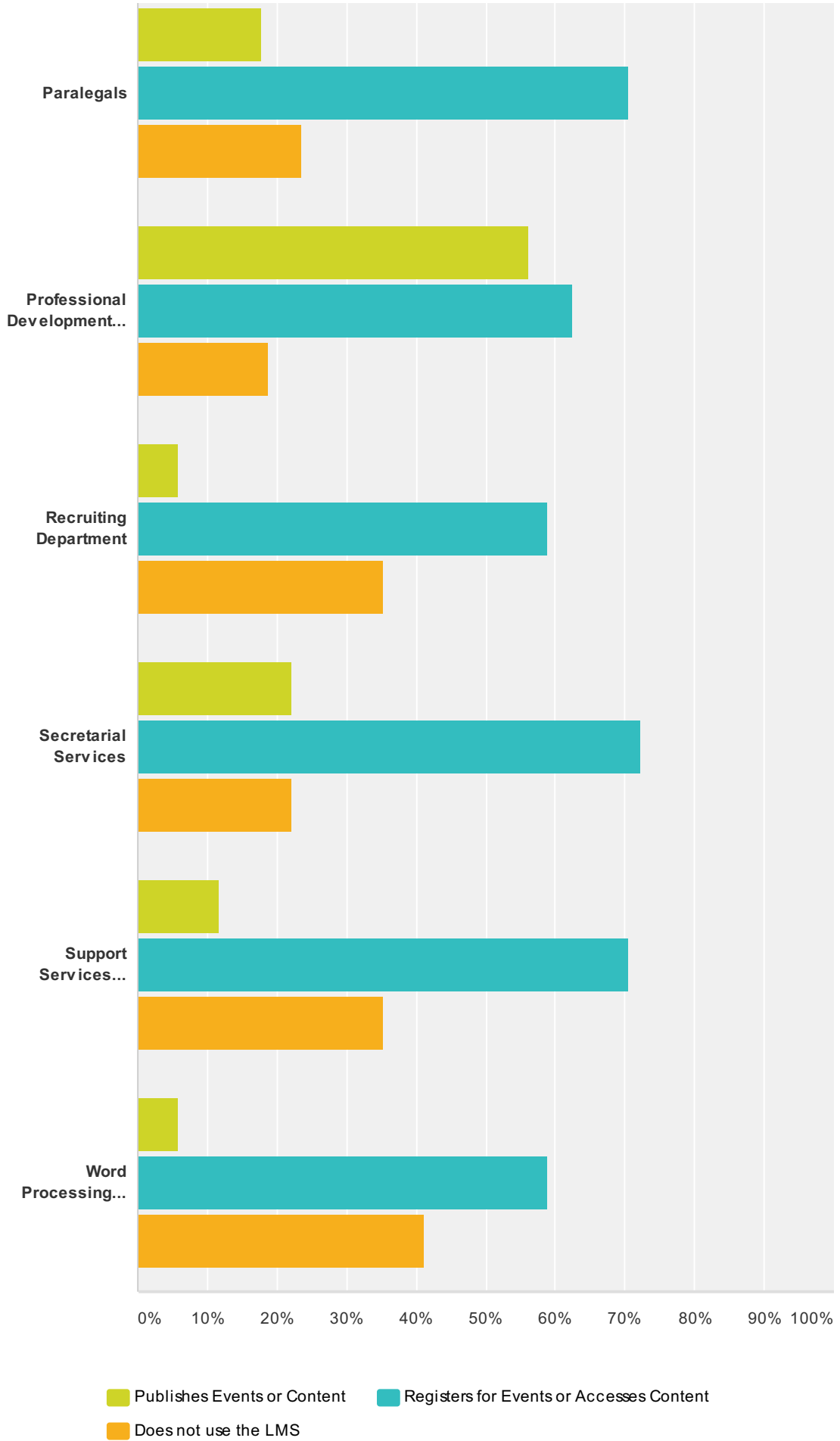
1	Tracking firm-wide compliance initiatives	4/9/2014 5:09 PM
2	Used during our Office upgrade for scheduling, tracking, surveys. But do not use it for day-to-day training management.	4/9/2014 4:31 PM
3	Self-service offering of learning content by Departments, e.g. roll out of new application.	4/8/2014 4:36 PM

Q6 Indicate how your firm's lawyers and staff interact with the LMS.

Answered: 19 Skipped: 16



PLTG April Pre-Meeting Survey



PLTG April Pre-Meeting Survey

	Publishes Events or Content	Registers for Events or Accesses Content	Does not use the LMS	Total Respondents
Accounting/Finance Department	17.65% 3	64.71% 11	29.41% 5	17
Business Development Department	5.88% 1	58.82% 10	47.06% 8	17
HR Department	44.44% 8	66.67% 12	22.22% 4	18
IT Department	66.67% 12	66.67% 12	11.11% 2	18
Lawyers	15.79% 3	78.95% 15	15.79% 3	19
Library/Research Services Department	22.22% 4	61.11% 11	27.78% 5	18
Paralegals	17.65% 3	70.59% 12	23.53% 4	17
Professional Development Department	56.25% 9	62.50% 10	18.75% 3	16
Recruiting Department	5.88% 1	58.82% 10	35.29% 6	17
Secretarial Services	22.22% 4	72.22% 13	22.22% 4	18
Support Services (Conflicts, Facilities, Records, etc.)	11.76% 2	70.59% 12	35.29% 6	17
Word Processing Department	5.88% 1	58.82% 10	41.18% 7	17

#	Other (please specify)	Date
1	Diversity	4/9/2014 5:46 PM
2	Only Training (part of IT) publishes events/content. All other departments use the LMS to register and access content.	4/9/2014 5:09 PM

Q7 What value does your LMS provide?

Answered: 14 Skipped: 21

#	Responses	Date
1	Besides the obvious benefit of tracking participation in learning and development programs, it has provided a standardized feedback system and a platform for launching new software and hardware.	4/10/2014 6:45 PM
2	Allows for posting videos, tracking viewership and CLE credit.	4/10/2014 12:31 PM
3	We can't function without it.	4/10/2014 10:16 AM
4	ease of use - reporting.	4/10/2014 9:07 AM
5	Intuitive user interface; nested learning packages (e-learning, classes, documentation, etc.); many reports out of the box; forums.	4/9/2014 9:03 PM
6	Makes life much easier for signing up, withdrawing, tracking training credits, delivering global 24-7 training opportunities, and more	4/9/2014 5:46 PM
7	As a hosted system, it takes the burden off of internal IT. There is value in having the registration and tracking processes centralized and automated.	4/9/2014 5:09 PM
8	publishing learning sessions, access to eLearning and documentation.	4/9/2014 4:50 PM
9	Organizes and schedules training and HR events.	4/9/2014 4:37 PM
10	None.	4/9/2014 4:31 PM
11	everything checked in section 4; saves training administration time	4/9/2014 4:24 PM
12	Good repository for data on who attended what class.	4/9/2014 4:22 PM
13	A venue for communication, staying in touch with people in the firm and a reason to get to know the many and varied business processes supporting the firm's business goals.	4/8/2014 4:36 PM
14	Cohesive learning management across multiple organizations.	4/8/2014 2:05 PM

Q8 What are some features you wish your LMS had?

Answered: 11 Skipped: 24

#	Responses	Date
1	SCORM wrapping; YouTube integration.	4/10/2014 6:45 PM
2	Wish it was SCORM compliant, allowed non-video content such as Captivate, allowed Learning Plans, etc.	4/10/2014 12:31 PM
3	Exchange integration.	4/9/2014 9:03 PM
4	I wish it was tied to jurisdictional requirements so we could use it to track CLEs. Right now we are in the process of using it for British CLEs for our London office because it's just one jurisdiction.	4/9/2014 5:46 PM
5	More customized views for trainers, easier ad hoc reporting, integration with firm HR systems, more streamlined workflow, ability to customize form emails	4/9/2014 5:09 PM
6	CLE tracking	4/9/2014 4:50 PM
7	Micron is not a real LMS. We just piggy-backed during Office upgrade. It provides no day-to-day value.	4/9/2014 4:31 PM
8	choose to send learning plan confirmation based on the plan, not a universal setting; chooset to send confirmation for specific course; saved reports; auto send reports on a schedule	4/9/2014 4:24 PM
9	It has good features. Our team just doesn't use them.	4/9/2014 4:22 PM
10	A blog.	4/8/2014 4:36 PM
11	Multiple part scheduling. Ability to send links to individual events Better reporting capabilities More intuitive elearning storage and retrieval	4/8/2014 2:05 PM

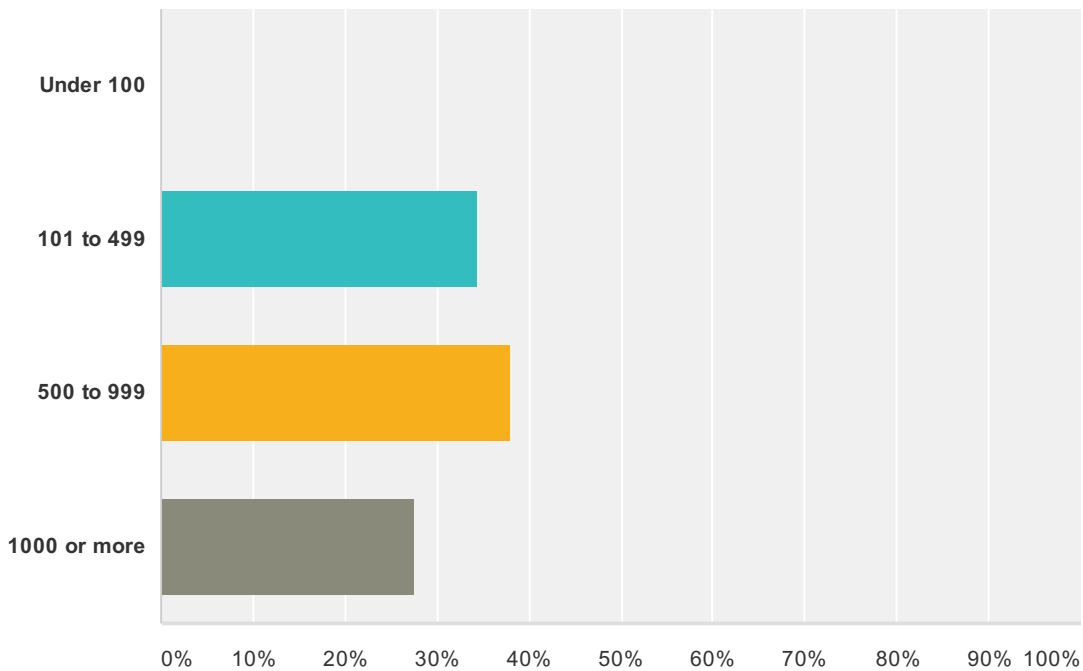
Q9 Please tell us the arguments you encountered against purchasing an LMS.

Answered: 21 Skipped: 14

#	Responses	Date
1	Cost	4/10/2014 6:46 PM
2	Cost	4/10/2014 12:32 PM
3	Budget!	4/10/2014 9:37 AM
4	none but although we had this in our budget for the last two years, unavailability of resources to focus on this within IT prevented us from moving forward until now.	4/10/2014 9:24 AM
5	High Price. We had a home-grown solution that was free.	4/10/2014 9:07 AM
6	There is no organizational development framework There is no agreement over whether the responsibility will be with IS or HR There is no budget	4/10/2014 9:01 AM
7	Users prefer live training.	4/10/2014 8:38 AM
8	Cost	4/10/2014 8:13 AM
9	Cost.	4/9/2014 9:04 PM
10	Expensive, is it necessary, the Firm already has too many applications	4/9/2014 5:47 PM
11	Way too expensive. Doesn't deal well with CLE. No recognized need/benefit re: anyone but Training Dept.	4/9/2014 5:23 PM
12	Not worth the cost.	4/9/2014 5:12 PM
13	Sorry, I wasn't here when the purchase was made.	4/9/2014 5:10 PM
14	I'm in the process of procuring a real LMS. It's encouraged that we do so.	4/9/2014 4:44 PM
15	We were very lucky to have support for this from our executive level leadership.	4/9/2014 4:30 PM
16	Will we get use from it? It doesn't look good Too expensive Not sure if we need to run learning tracks etc Scaleable?	4/9/2014 4:30 PM
17	No argument, they continue to say that it's not in the budget.	4/9/2014 4:26 PM
18	Financial.	4/9/2014 4:26 PM
19	Cost; did not suit Prof Dev for Attorneys	4/9/2014 4:25 PM
20	Was not here when it was purchased.	4/9/2014 4:22 PM
21	NA	4/8/2014 4:36 PM

Q11 Indicate the number of total lawyers at your firm:

Answered: 29 Skipped: 6



Answer Choices	Responses
Under 100	0.00% 0
101 to 499	34.48% 10
500 to 999	37.93% 11
1000 or more	27.59% 8
Total	29